



## MORNINGTON PENINSULA DRIVER

<b>Location:</b>	Mornington, Victoria (Australia)
<b>Industry:</b>	Leisure, Travel & Tourism
<b>Job type:</b>	Casual / Freelance
<b>Product Area:</b>	Australian Walks
<b>Reports to:</b>	Operations
<b>Start date:</b>	September 2023

### ABOUT THE COMPANY

*'OUR PURPOSE IS TO INSPIRE AND CREATE TRANSFORMATIVE JOURNEYS  
THAT POSITIVELY BENEFIT BOTH PEOPLE AND THE PLANET'.*

RAW Travel is a specialist Australian tour operator offering iconic walks worldwide and in Australia. Since 2002 we have blazed new trails in the pursuit of authentic, rewarding and life-affirming travel experiences.

By providing excellent customer service and insights, we enrich people's lives and empower them to realise their travel dreams – taking on the challenge of completing some of the world's most iconic walks, while benefiting the places and people they visit. Each traveller we inspire to complete one of the world's most iconic walks has a compelling tale to tell.

We have an experienced, dedicated passionate team predominantly based on the Mornington Peninsula, and expert guides and support staff on the ground in Europe, Japan and Australia. Our staff have many things in common, including a passion for walking, a love of adventure travel in beautiful and historic locations, and the ability to go above and beyond to make our clients' travel dreams become a reality.

RAW Travel is a Certified Benefit Corporation. B Corps are a new kind of business that balance purpose and profit. They are committed to modelling ethical and progressive approaches to business. We take into consideration our impacts on the environment and the local communities we visit when planning our trips and how we can contribute back..

Our team is currently working in a hybrid office / work from home environment.



## ABOUT THE ROLE

Are you looking for an exciting opportunity to be a part of an Adventure Travel company & dynamic team? Raw Travel, a leading name in the travel and tourism industry, is seeking a skilled and motivated local driver to join us in providing exceptional experiences to our valued customers. If you're passionate about customer service, have a keen sense of responsibility, and are enthusiastic about showcasing the beauty of the Mornington Peninsula, we want to hear from you!

We are looking for a part-time driver to shuttle our walkers between different trail heads and hotels on the Peninsula and deliver a briefing and answer questions at the start of their trips. Typically, our walkers will be on self-guided trips with 1-4 people or you may assist with one of our guided trips working alongside one of our walking leaders.

## KEY RESPONSIBILITIES

As a casual driver at Raw Travel, you will be responsible for driving a 12-seater van sometimes with a trailer. Your role will involve transporting our clients to various picturesque destinations across the stunning Mornington Peninsula. Our clients come from all over Australia to experience the wonderful diversity of local trails here.

Your commitment to customer service excellence will be paramount as you ensure our customers have a comfortable and memorable journey. If you're a reliable, honest, and responsible individual who thrives in a customer-focused environment, we encourage you to apply.

To be considered for this role, you must possess the following qualifications and attributes:

- Valid driver's license
- Proficiency in driving a 12-seater van with a trailer
- In-depth knowledge of the Mornington Peninsula and its attractions
- Prior experience in tourism or hospitality industries is a plus
- Dedication to providing exceptional customer service
- Demonstrated reliability, honesty, and responsibility

While not essential, the following qualifications and interests would be advantageous:

- Commercial Passenger Vehicle License
- Medium Rigid license
- Passion for hiking and walking



## OUR VALUES

- Authenticity
- Adventure & Freedom
- Exceptional Service
- Integrity
- Inspiration & Optimism
- Challenge & Achievement
- Sense of Community
- Positive Environmental & Social Impact

## WHAT YOU'LL GET IN RETURN

RAW Travel is a great place to work, with an engaged group of staff, excellent work environment and regular opportunities for travel. We have high expectations of our team, and in return we want our staff to be adventurous, active, authentic and fun. We give you ample opportunity for training and development both internal and externally.

You will receive a competitive hourly wage along with great industry perks, a flexible, casual workplace, and the opportunity to experience our destinations first hand.

## HOW TO APPLY

If you're ready to take the wheel and embark on an exciting journey with Raw Travel, we'd love to hear from you. To apply, please submit your resume detailing your relevant experience and qualifications to [recruitment@rawtravel.com](mailto:recruitment@rawtravel.com).

Feel free to include a brief cover letter outlining your passion for customer service and your familiarity with the Mornington Peninsula.

Please ensure you answer the following questions:

1. Tell us about an Australian multi-day hikes that you have completed.
2. Tell us about any tour and driving experience you have.